

DISCLAIMER: This policy is offered as an example. I do not guarantee its content in any way.

REFUND POLICY

Returns

You may return certain items within 14 days of receipt. See below for items that cannot be returned. If 14 days have passed since your receipt of the item we cannot offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

You MUST receive authorization prior to returning your item. Please email us Hello@AcrylicDiva.com to request an authorization before you return your item. Items returned without prior authorization will not be exchanged or refunded.

THESE ITEMS CANNOT BE RETURNED: Framed prints and greeting cards cannot be returned or exchanged.

To complete your return, we require a receipt or proof of purchase.

Refunds (if applicable)

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a few days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund please contact us at Hello@AcrylicDiva.com.

Sale items (if applicable)

Only regular priced items may be refunded unfortunately, sale items cannot be refunded.

Exchanges (if applicable)

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at Hello@AcrylicDiva.com for an authorization.

Shipping

To return your product, you should mail your product to: Acrylic Diva, 601 Van Ness Avenue , Suite E3524, San Francisco CA 94102, United States

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of shipping the replacement item will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you may vary.

If you are shipping an item over \$75, you should consider using a trackable shipping service or purchasing shipping insurance. We cannot guarantee that we will receive your returned item.